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Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, DC 20554

Re: Informal Complaint of Unknown Person
FCC Complaint No. 09-C00155721

Dear Ms. Dortch:

On behalf of KAAL-TV, LLC, the licensee of KAAL(TV), Austin, Minnesota (Facility ID 18285) ("KAAL"), this letter responds to the above-referenced informal complaint submitted to the Commission electronically, on electronic Form 2000C (the "Complaint"), by a person whose identifying information has been redacted by the Commission (the "Complainant").¹ The Complainant checked the box on Form 2000C in order to suggest a complaint against KAAL for "accessibility of emergency information on television."

The Complainant responded only to question 5.d., which solicits information about access to emergency information on television, and asks for a detailed "...description of the emergency..." The response to this question is the entire, verbatim, basis of the Complaint, and states the following (which is provided here without alteration or correction):

You are making this harder than it should be the complaint is I don't have public broad casting of any kind I have had six converter boxes and all have been stolen, the police don't care and don't do any thing. So nbc, cbs, abc, fox, it don't matter I have know way to watch them. this is my complaint, I out the converter box and the money, And to buy more is redicquless. just to be ript off agian an again. again.

¹ KAAL objects to the redaction of the identity of the Complainant as withholding information which could assist KAAL in responding to the Complaint, and thus providing a more complete record, and as being contrary to Commission practice under which the identity of a complainant about accessibility or closed captioning is made available by the Commission routinely.

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The Complaint should be dismissed immediately for failure to allege any violation of FCC rules or policies of any kind, including with respect to accessibility of emergency information on television. It appears that the Complainant is unable to receive television programming due to thefts of converter boxes, which would be a local law enforcement problem (as partially noted by the Complainant), unrelated to KAAL and outside of the FCC's jurisdiction.

Even though requested in the Commission's Official Notice of Informal Complaint, no form of recording is provided with this response because the Complainant has made no allegation about programming of KAAL or any other television station.

In the event that there are questions concerning this matter, please communicate with this office.

Very truly yours,

Charles R. Naftalin
Leighton T. Brown

Counsel to KAAL-TV, LLC

cc: Cheryl J. King